



ONLINE COMPLAINT SERVICE

APROFORT makes available a secure online reporting mechanism available to citizens in Equatorial Guinea.

To guarantee the security of this service, it is important to follow the instruction and complete the form.

This is particularly intended to address cases of violations of the rights of the recipients of APROFORT: activists, women and girls and members of LGBTQI+ groups whose basic rights may be threatened.

The Legal Clinic will need to contact the complainants if they want to proceed with the complaint at the judicial or administrative level. Cases of victims who are not in the country cannot be processed.



ABOUT APROFORT

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For more information,
please visit
<https://transparencia.pt/aprofort>



APROFORT LEGAL CLINIC

Addressing realities
and seizing opportunities
in Equatorial Guinea



OBJECTIVE

The Legal Aid Service offers means of reporting and legal defence in order to protect activists and civil society organisations and, in particular, two vulnerable groups: women and girls and members of LGTBQI+ groups whose basic rights may be threatened.

It is important to emphasise and insist that the clinic can only attend cases that meet the established profile. Victims are also reminded that, unfortunately and due to the way the justice administration and public institutions work, the clinic cannot guarantee the outcome of the complaints that we help to process.



WHO DO WE HELP?

- Human Rights activists
- Civil Society Organisations
- Women and girls in vulnerable situations
- LGTBQI+ communities whose individual rights are not respected due to their condition and in a vulnerable situation

Exceptionally, other cases, such as whistleblowers, will be accepted.

It must be cases of violation of basic rights by public institutions, which excludes private disputes.

HOW CAN WE HELP?

ASSESSMENT AND ORIENTATION

Evaluation of cases received and orientation within 72 hours

LEGAL AND ADMINISTRATIVE ASSISTANCE

Legal assistance before the courts, such as legal defence, habeas corpus, etc.

PUBLIC COMPLAINTS

Assistance in preparing briefs before the administration and or the public prosecutor

FOLLOW UP OF CASES

Follow-up of cases before the administration, the public prosecutor's office and denunciation before international organisations, particularly within the United Nations

COMPLAINT TO INTERNATIONAL ORGANISATIONS

Optional public complaint in national media and/or to specialized organisations and international NGOs